

# Strategic Plan Success Marker Updates



**November 2018**



## CHASING ZERO

**Success Marker** – Zero Children and youth growing up in care by 2020.

We were previously using the Performance Indicator - Time to Permanency – to track this success marker. Unfortunately with the change to a new provincial database (CPIN), we are unable to accurately report on this information.

All children and youth in care are being reviewed on a regular basis through planning meetings.

The Directors of Service have also identified those children and youth at risk of growing up in care. In November 2018, there were 7 children and youth. At the Director’s meetings, we have started to review the circumstances of each of the 7 children and youth and ensure that all possibilities have been explored for an alternative to growing up in care. We are also finding a process to get as many different viewpoints as we can on alternatives.

In the 2018 Extended Society Care Ministry review, there were 13 youth reviewed – all were 13-17 years old. There were 19 youth in 2016 and 8 youth in 2017. To be reviewed, children & youth need to be in Extended Society Care for 24 consecutive months. This is another positive indicator – there are fewer children and youth growing up in care.



## ALL AT THE TABLE

**Success Marker** – Family involvement in case conferences has increased by 10% a year beginning in 2016. Families have a way of telling us if our services were helpful and why.

Family involvement in case conferences has been defined as at least one person attending the case conference. A case conference is defined as a meeting to provide information and plan for children and families following the case conference format.

		<p>Families continue to attend conferences 100% of the time.</p> <p>We completed the first phase of the Family Feedback project and presented to the Board of Directors. We piloted the recommendations in the fall of 2018 and an update to the Board will occur winter 2018.</p>
 <p><b>MY CIRCLE</b></p>	<p><b>Success Marker-</b> Every staff person, Board member, foster parent and volunteer has a personal goal that will help us achieve our strategic goals.</p>	<p>Completed. All Circles are displayed in the Board room and some are shared in our agency newsletters. New Board members, staff, volunteers and foster parents are required to complete a Circle.</p>
 <p><b>OUR STORIES</b></p>	<p><b>Success Marker</b> – We have an annual communication plan that provides the public with more information about the work we do.</p>	<p>We have a Communication Plan that is posted on our website.</p> <p>The results from Foster Care License Reviews and Crown Ward Reviews are posted on our website.</p> <p>Our newsletters are shared on our website and social media.</p> <p>We shared our Performance Indicators on our website.</p> <p>We have launched an agency Facebook Page and post on a regular basis.</p> <p>We added a section on our website called Public Sector Accountability and Transparency.</p> <p>We are speaking in the Community and at different agencies about our work as an agency.</p>
 <p><b>JOURNEY BESIDE</b></p>	<p><b>Success Marker</b> – A minimum of 80% of staff, Board members, foster parents and volunteers have participated in at least one local training or learning opportunity per year regarding Indigenous people.</p>	<p>We have met this success marker 3 years in a row.</p> <p>For the fourth year, we continue to have a variety of options for local training and learning. So far in the 18/19 fiscal year, training has been completed by:</p> <ul style="list-style-type: none"> <li>• 51% of staff</li> <li>• 63% of Board members</li> <li>• 33% of foster parents</li> <li>• 0% of volunteers</li> </ul>

