



Strategic Plan Success Marker Updates

January 2017



CHASING ZERO

Success Marker – Zero Children and youth growing up in care by 2020.

We are using the Performance Indicator - Time to Permanency – to track this success marker. 88% of children and youth who came into care during the 13/14 fiscal year were discharged from care within 12 months.

In the 2016 Crown Ward review, there were 19 youth reviewed (there were 27 youth in 2015). To be reviewed, children & youth need to be Crown Wards for 24 consecutive months. This is another positive indicator – there are fewer children and youth growing up in care.



ALL AT THE TABLE

Success Marker – Family involvement in case conferences has increased by 10% a year beginning in 2016. Families have a way of telling us if our services were helpful and why.

Family involvement in case conferences has been defined as at least one person attending the case conference. A case conference is defined as a meeting to provide information and plan for children and families following the case conference format.

Families are attending conferences 100% of the time.

We have the Family Feedback project underway to create a process to get meaningful and ongoing feedback from youth and families about our work.



MY CIRCLE

Success Marker- Every staff person, Board member, foster parent and volunteer has a personal goal that will help us achieve our strategic goals.

All staff has personal goals (Circles) that will help us achieve our strategic directions.

All Board members have submitted their Circles.

All Volunteers have submitted their Circles.

15 Foster parents have submitted their Circles.

All completed Circles are displayed in the Board room and some are shared in our agency newsletters.



OUR STORIES

Success Marker – We have an annual communication plan that provides the public with more information about the work we do.

We have a Communication Plan that is posted on our website.
The most results from the 2016 Foster Care License Review and Crown Ward Review are posted on our website.
Our newsletters are shared on our website and social media.
We shared our Performance Indicators on our website and issued a News Release in our community about them.
We issued a News Release about the Our Dreams Matter Too walk.
There have been four positive news stories related to the agency in 2016.
We have launched an agency Facebook Page and Twitter account and are posting on a regular basis.
We added a new section on our website called Public Sector Accountability and Transparency.



JOURNEY BESIDE

Success Marker – A minimum of 80% of staff, Board members, foster parents and volunteers have participated in at least one local training or learning opportunity per year regarding Indigenous people.

This year's training/learning requirement is for staff, Board members, foster parents and volunteers to read "The Other Side of the Door" – a practice guide to working with Indigenous people. At least 80% of all staff, Board members, volunteers and fosters parents have read the Guide. The Guide has also been shared widely within the community.
We have a variety of options for local training and learning for the 2016/2017 fiscal year.