



Strategic Plan Success Marker Updates

April 2017



CHASING ZERO

Success Marker – Zero Children and youth growing up in care by 2020.

We are using the Performance Indicator - Time to Permanency – to track this success marker. 63% of children and youth who came into care during the 14/15 fiscal year were discharged from care within 12 months. For the children who came into care during the 13/14 year, 97% were discharged within 24 months.

In the 2017 Crown Ward review, there will be 11 youth reviewed (there were 19 youth in 2016). To be reviewed, children & youth need to be Crown Wards for 24 consecutive months. This is another positive indicator – there are fewer children and youth growing up in care.



ALL AT THE TABLE

Success Marker – Family involvement in case conferences has increased by 10% a year beginning in 2016. Families have a way of telling us if our services were helpful and why.

Family involvement in case conferences has been defined as at least one person attending the case conference. A case conference is defined as a meeting to provide information and plan for children and families following the case conference format.

Families are attending conferences 100% of the time.

We have completed the first phase of the Family Feedback project and presented it to the Board of Directors. A plan to pilot the recommendations will be developed for the 17/18 year.



MY CIRCLE

Success Marker- Every staff person, Board member, foster parent and volunteer has a personal goal that will help us achieve our strategic goals.

Completed. All Circles are displayed in the Board room and some are shared in our agency newsletters.



OUR STORIES

Success Marker – We have an annual communication plan that provides the public with more information about the work we do.

We have a Communication Plan that is posted on our website.
The most results from the 2016 Foster Care License Review and Crown Ward Review are posted on our website.
Our newsletters are shared on our website and social media.
We shared our Performance Indicators on our website.
We issued a News Release about the Our Dreams Matter Too walk.
There have been four positive news stories related to the agency in 2016.
We have launched an agency Facebook Page and Twitter account and are posting on a regular basis.
We added a new section on our website called Public Sector Accountability and Transparency.



JOURNEY BESIDE

Success Marker – A minimum of 80% of staff, Board members, foster parents and volunteers have participated in at least one local training or learning opportunity per year regarding Indigenous people.

We have a variety of options for local training and learning for the 2016/2017 fiscal year. Training has been completed by:

- 85% of staff
- 82% of Board members
- 88% of foster parents
- 82% of volunteers